

Emerald Privacy Statement

Last reviewed 18 June 2019

This Statement applies to Emerald Financial Group Pty Ltd (ABN 85 106 823 741), TradersCircle Pty Ltd (ABN 65 120 660 497), Trading Floor Online Pty Ltd (ABN 25 098 768 524) and any holding companies, other subsidiaries or related entities of Emerald Financial Group Pty Ltd, all of which are referred to as “Emerald”. We are committed to ensuring the confidentiality and security of your personal information.

You can contact us by emailing admin@traderscircle.com.au or by telephoning (03) 8080 5788

If you do not provide some or all the personal information requested by us, we may be unable to provide you with our products or services.

We collect information about you for the following purposes:

- to assist Emerald in providing requested products or services to you, including portfolio, trading and education services;
- to consider and assess your request for a product or service;
- to provide you with information about a product or service and invite you to marketing events;
- to protect our business and other customers from fraudulent or unlawful activity;
- to conduct our business and perform other management and administration tasks;
- to consider any concerns or complaints you may have;
- to manage any legal actions involving Emerald;
- to comply with relevant laws, regulations and other legal obligations, including the *Anti-Money Laundering and Counter-Terrorism Act 2006* and *Corporations Act 2001*; and
- to help us improve the products and services offered to our customers, and to enhance our overall business.

We may need to disclose your personal information to:

- a related entity of Emerald;
- an agent, contractor or service provider we engage to carry out our functions and activities, such as our lawyers, accountants, trading platform providers and portfolio service providers;
- organisations involved in a transfer or sale of all or part of our assets or business;
- organisations involved in managing our payments, payment merchants and other financial institutions such as banks;
- regulatory bodies, government agencies, law enforcement bodies and courts; and
- anyone else to whom you authorise us to disclose it or as required by law.

We may disclose personal information to recipients that are located outside Australia in some circumstances. We use cloud data storage providers that operate internationally and therefore your personal information may be sent to servers that are located overseas. It is impracticable for us to list the locations in which these servers may be located.

Our Privacy Policy contains information about how:

- you may access the personal information we hold about you;

- you may seek the correction of your personal information; and
- to make a privacy complaint and how we will deal with your complaint.

Our Privacy Policy is currently available on our websites – [TradersCircle](#) and [Trading Floor Online](#).
